

This policy should be read in conjunction with the Terms and Conditions of Entry and Use, Membership Program Terms and Conditions and applies at all State Sport Centres (SSC) venues, including Melbourne Sports & Aquatic Centre, Lakeside Stadium, State Netball and Hockey Centre and the Knox Regional Sports Park (each, a **Venue**).

SSC are committed to providing a safe, inclusive and respectful environment where unlawful discrimination, harassment (including sexual harassment), bullying, vilification and victimisation is not tolerated.

These standards aim to ensure the safety and enjoyment of all patrons, contractors and employees of SSC. You must not, in or around the Venue engage in the following prohibited behaviour, conduct or activities.

Prohibited Behaviour towards SSC representatives and patrons

1. Fail to comply with a reasonable request or instruction provided by SSC or its authorised representatives for the purpose of safety, securing good order, management and enjoyment of the Venue.
2. Engage in any conduct, act towards or communicate in a manner (whether through the use of language, gestures or otherwise) which is likely to offend, insult, humiliate, intimidate, undermine, threaten, disparage or vilify a person on the basis of a protected attribute such as age, gender, race, religion, culture, colour, sexual orientation, special ability/disability, preference, identity, descent or national or ethnic origin.
3. Disrupt, attempt to disrupt or behave in a manner that may disrupt or be detrimental to an event, or any person's enjoyment of the Venue.
4. Interfere with, obstruct or hinder any employee, agent or contractor of the SSC in the exercise of their powers, functions or duties.
5. Deliberately obstruct the view of any other person seated in a seat in the immediate vicinity.
6. Engage or participate in any conduct, protest or demonstration that may disturb or offend others, or which may disrupt or hinder proceedings.
7. Use a loudspeaker, public address system or other broadcast device without prior SSC approval.
8. Use photographic, video or audio recording equipment in areas where such use is prohibited.
9. SSC adopt a responsible service of alcohol policy. A person under the age of 18 years must not attempt to obtain alcohol. An adult must not supply underage patrons with alcohol. For specified events, a person under the age of 18 years must not attempt to obtain admission into the licensed areas of a Venue, unless accompanied by a parent or guardian.
10. Operate or use any electronic device or audio equipment to broadcast sound or video at a volume likely to cause a nuisance to other patrons or to unduly interfere with the amenity of the Venue.

Prohibited Behaviour towards a Venue

11. Misuse, deface, damage, remove from the Venue or tamper with any building, land, surface, plant, structure, signage or equipment.
12. Litter.

13. Smoking or vaping in the Venue including enclosed spaces, outdoor dining areas, outdoor competition pool area at MSAC or within 10 metres of an under-age sporting event.
14. You will not be admitted to the Venue, or requested to not use its facilities or equipment, if we consider that you are under the influence of drugs or alcohol.
15. Throw or attempt to throw objects that may cause injury or damage to a Venue.
16. Possess, use or attempt to use a prohibited item (see Prohibited Goods)
17. Block any thoroughfare including, without limitation, any stairs, steps, aisle, gangway, overpass, underpass, bridge, passage, entry or exit.
18. Climb any tree, flagpole or other fixture.
19. Set off any firework.
20. Dig up or disturb the surface of any road or other land
21. Inflate, or cause to inflate, any non-sporting item or good.
22. Apply chalk, resin, talcum powder, tape or any other substances to any floors, walls or field of play within the Venue, without prior approval.
23. Enter the non-public access areas of the Venue, or any area which is cordoned off or to which signage prohibits entry.

Prohibited Behaviour regarding commercial activities (without SSC's prior written consent)

24. Conduct entertainment, including busking.
25. Advertise, offer or expose for sale any goods or articles or bring any goods, articles, utensils or appliances which you intend to advertise, offer or expose for sale.
26. Post, stick or place or attempt to post, stick or place any printed material on any part of the Venue.
27. Provide any services for fee, gain or reward, collect or attempt to collect money, play musical instruments, use any audio or broadcasting equipment or a camera for commercial purposes.
28. Conduct surveys or opinion polls, solicit money, donations or subscriptions from patrons.
29. Communicate information relating to estimated or actual betting odds by any means to any person not at the Venue.
30. Conduct any game of chance, or mixed chance and skill, sweepstake or lottery without the necessary permit.
31. Make, record or transmit or attempt to make, record or transmit any form of still or moving film or sound recording or digital or analogue image of any part of the Event other than for the private enjoyment of the person making, recording or transmitting it, without the written authorisation of the SSC.